

# Opticare Contact Center

Ensuring a seamless, turnkey and Spectacular eye care experience



## **PLAN SERVICES**

Plan Design Explanation, Benefit Authorization



#### **EXAM SCHEDULING**

Real-time appointment scheduling



## **FAQS & SERVICE**

Our team will answer any questions our members have

# Spectacular Member Experiences Start Well Before the Eye Exam

Whether it's a simple plan design question or a complex grievance, the Opticare Contact Center is the liaison between the member and their desired solution. We aren't satisfied until you are.

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